



Collins ebooks with OpenPage: an unmatched reading experience across Web, iOS and Android Platforms

ACCESS CODE REDEMPTION GUIDE

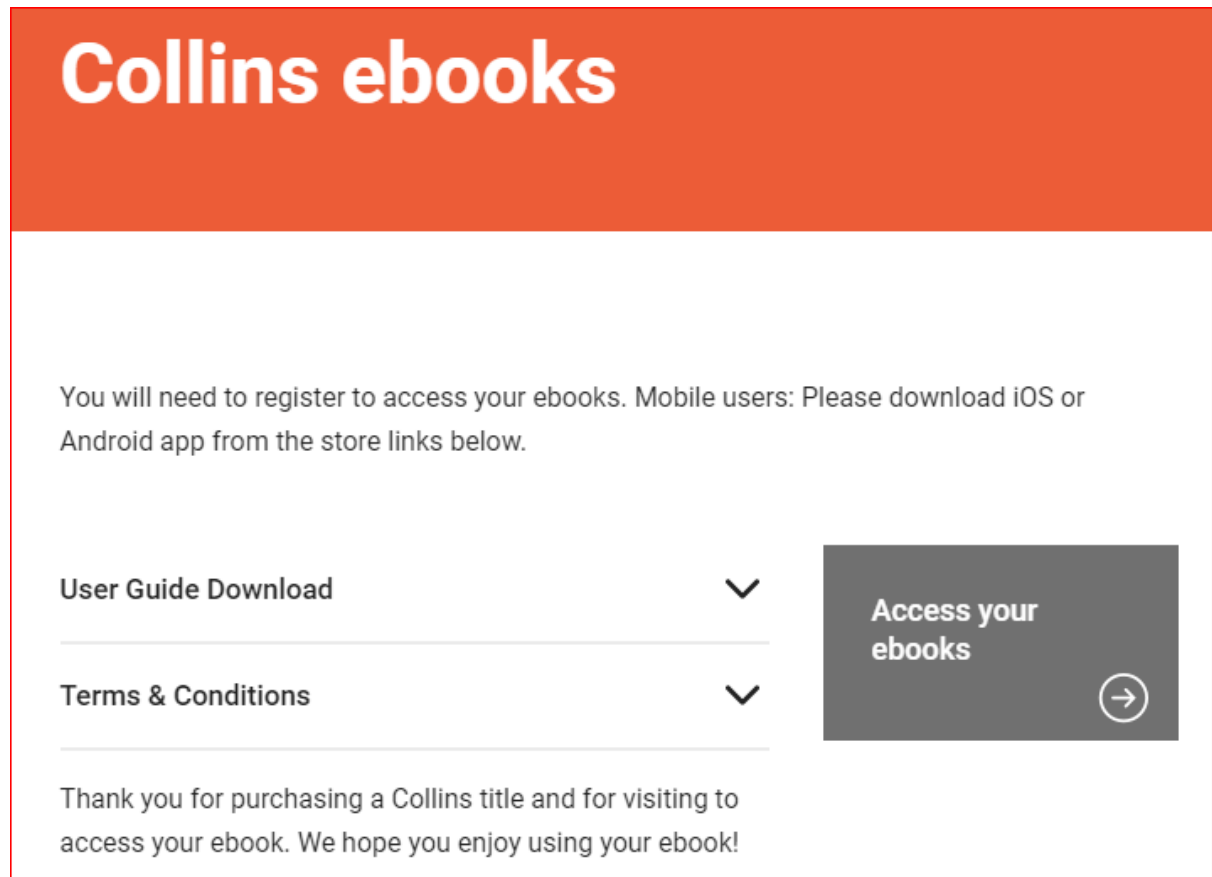
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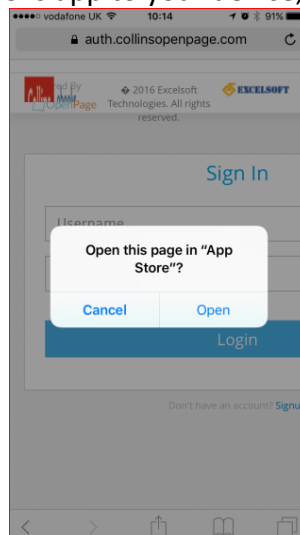
Signing up to Collins ebooks

To access Collins eBooks you will first need to register and login to the eBooks platform.

1. Type www.collins.co.uk/ebooks into your browser
2. Click “Access your ebooks” button

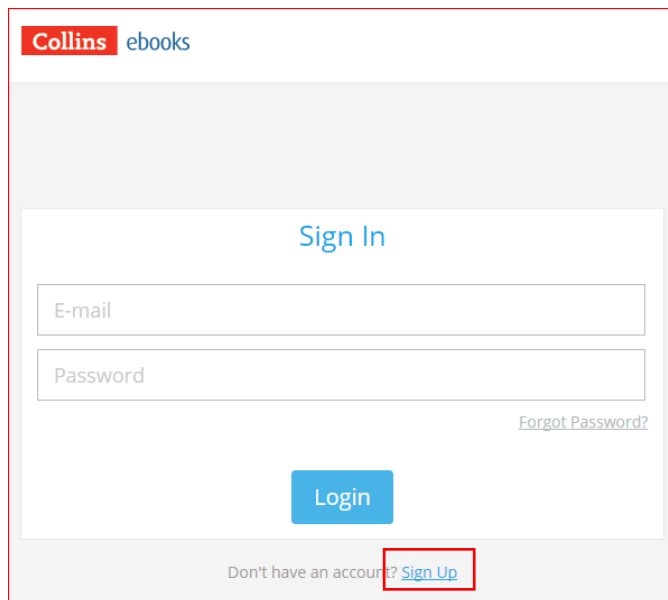


Note: if you are on a mobile device you may be directed to the app store at this point – please download the Collins ebooks app to your device, then follow sign up as below.



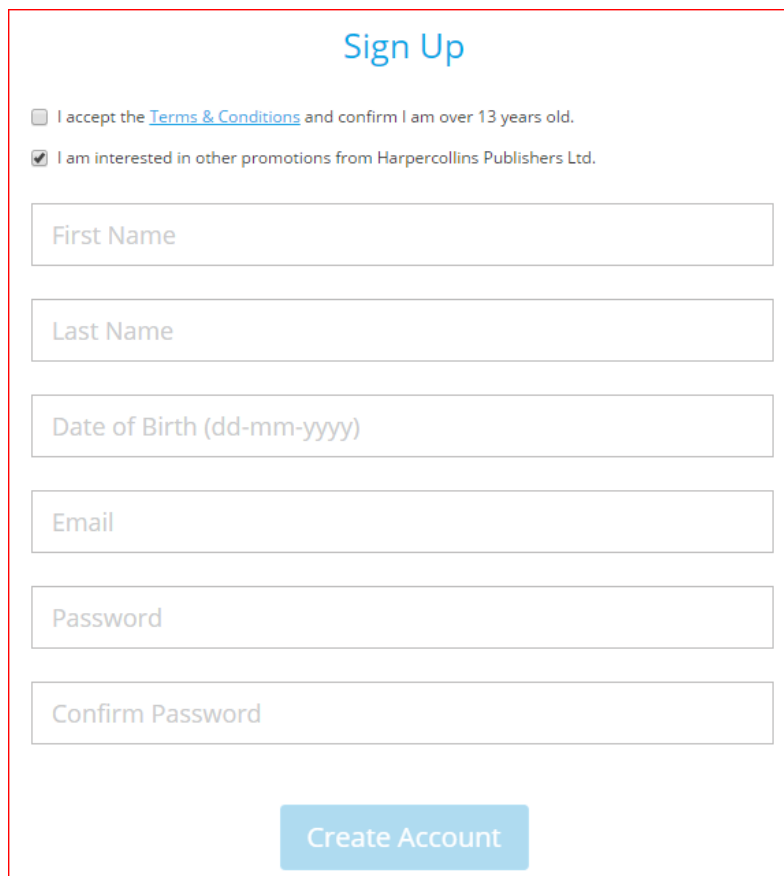
3. Sign-up to the Collins ebook service

You will need to create an account to redeem your ebook. Click “Sign Up” in the registration form below.



The image shows the 'Sign In' form for Collins ebooks. At the top left, there is a logo with 'Collins' in a red box and 'ebooks' in blue. The form is titled 'Sign In' in blue. It contains two input fields: 'E-mail' and 'Password'. Below the 'Password' field is a link for 'Forgot Password?'. A blue 'Login' button is centered below the fields. At the bottom, there is a link for 'Sign Up' which is highlighted with a red box, preceded by the text 'Don't have an account?'.

4. Fill in your details



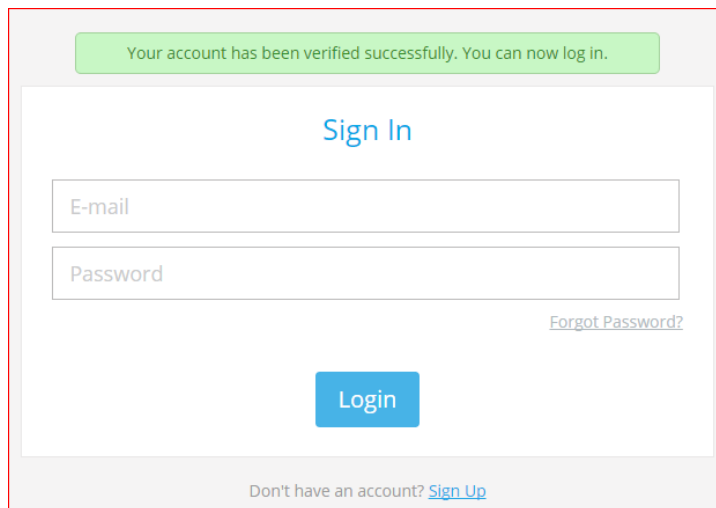
The image shows the 'Sign Up' form for Collins ebooks. The form is titled 'Sign Up' in blue. It starts with two checkboxes: the first is unchecked and says 'I accept the Terms & Conditions and confirm I am over 13 years old.'; the second is checked and says 'I am interested in other promotions from Harpercollins Publishers Ltd.'. Below these are six input fields: 'First Name', 'Last Name', 'Date of Birth (dd-mm-yyyy)', 'Email', 'Password', and 'Confirm Password'. At the bottom, there is a blue 'Create Account' button.

Note that you need to be 13 years old or over to use the service. You must also accept our [Terms and Conditions](#).

5. Activate your account

You will be sent an email to the email address you used when you registered your account. Please click on the link included in the email.

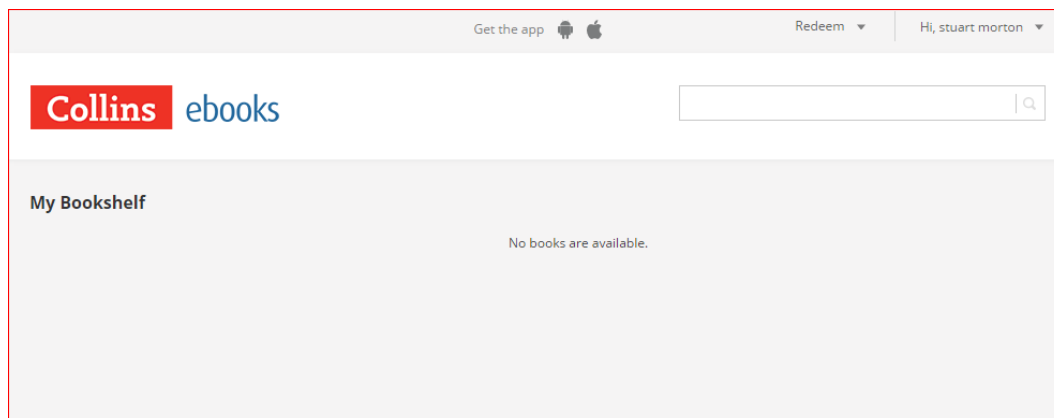
This will direct you back to the login page where you can enter your email address and the password you chose during registration.



The screenshot shows a web page with a green notification bar at the top stating "Your account has been verified successfully. You can now log in." Below this is a "Sign In" section with two input fields for "E-mail" and "Password". A "Forgot Password?" link is located to the right of the password field. A blue "Login" button is centered below the fields. At the bottom, there is a link for "Don't have an account? Sign Up".

6. Sign in to your account

Once you have successfully signed in you will see your library of books "My Bookshelf". Until you redeem a book there will be no books available.



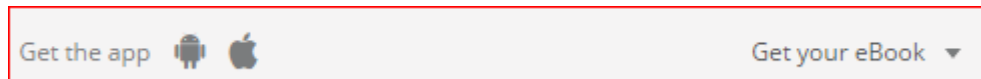
The screenshot displays the user interface of the Collins ebooks website. At the top, there are links for "Get the app" with Android and Apple icons, a "Redeem" dropdown menu, and a user profile "Hi, stuart morton" with a dropdown arrow. The main header features the "Collins ebooks" logo and a search bar. Below the header, the "My Bookshelf" section is visible, containing the text "No books are available."

Adding an ebook to your bookshelf

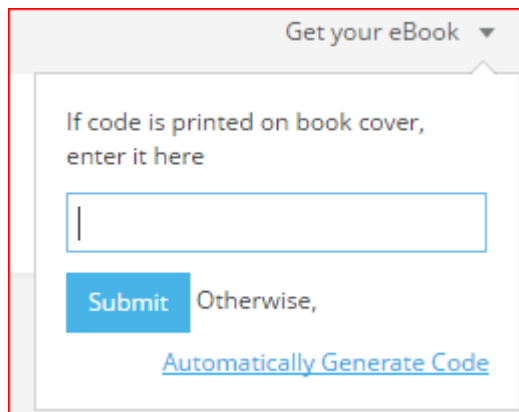
If the book you purchased has an activation code on the inside cover of the book please use the method described below.

From printed code

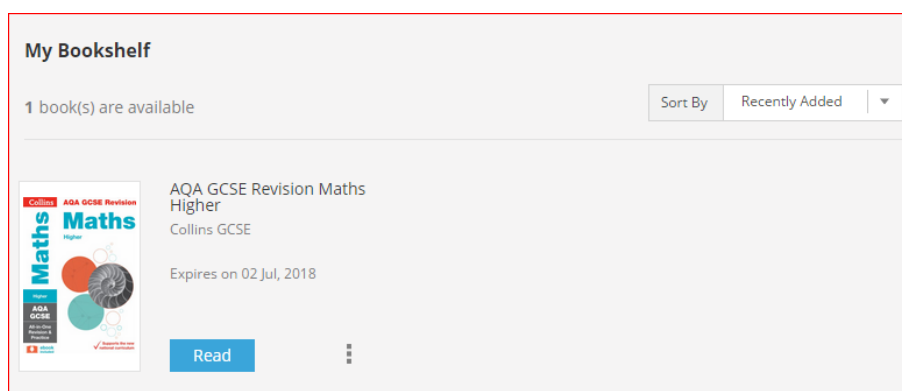
1. Next to your name at the top right of the screen there is a 'Get your eBook' drop down menu.



2. Click on the arrow – this will reveal a text box.



3. Type your Access Code into this box and Click "Submit". (The code can be found on the inside cover of your printed book.)
You should now see your book in "My Bookshelf".



4. If you get a message saying your code is invalid, please follow the steps below.

Get your eBook ▾

If code is printed on book cover,
enter it here

The key you have provided is not valid.

Submit Otherwise,
[Automatically Generate Code](#)

- a) Re-enter your code carefully in case you had mistyped it.
- b) Do you have an 'l' in your code (Capital 'l' as in 'Ice')? Try replacing with a lower case 'l' (lower case 'l' as in 'log').
- c) If you still have a problem, then email education.support@harpercollins.co.uk for support. Please include your access code in your email, plus the ISBN (you will find this on the back cover) and title of your book.

By answering a question about the book

If the book you have purchased does not have an access code printed on the cover then please use this method.

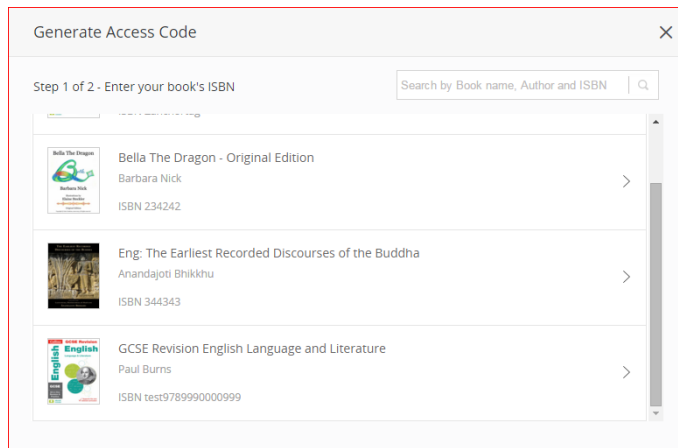
1. Click the 'Get your eBook' link and click the link 'Automatically Generate Code'.

Get your eBook ▾

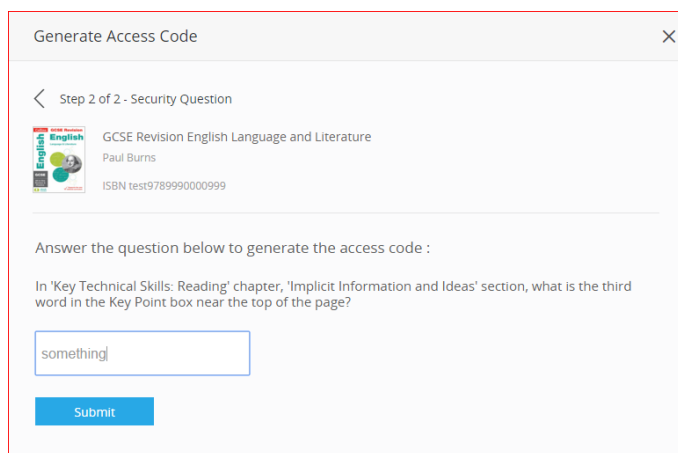
If code is printed on book cover,
enter it here

Submit Otherwise,
[Automatically Generate Code](#)

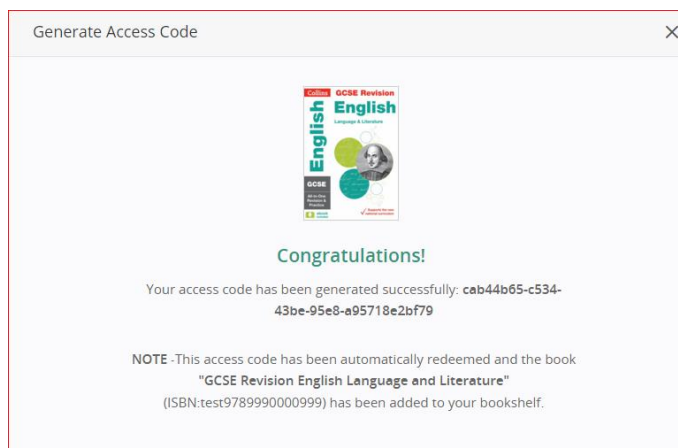
2. Once you have clicked the link, select your book from the displayed list. Alternatively, you can search using the book's ISBN.



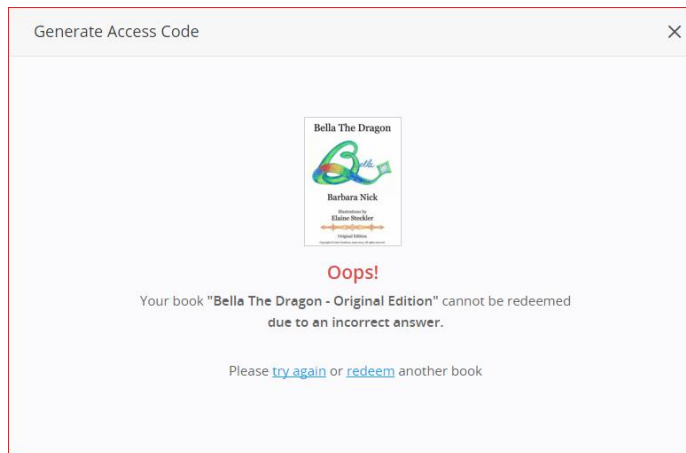
3. You will be asked a question about the book. Enter the answer. Click 'Submit'.



4. If successful, a pop-up will be displayed and the title will be added to your bookshelf.



5. Incorrect answers will display an error message:



OpenPage on mobile

There are some advantages in using the mobile versions of Collins ebooks.

1. The app is available for both iOS and Android and is free.
2. Once ebooks have been downloaded they can be read offline with no need for internet connection.
3. While offline you can still add notes and highlight text – just select Save & sync from the menu options from within the book once you are back online. Your changes can then be viewed on all devices whether web or mobile.

Signing up on mobile

Once you have downloaded the app to your mobile device

1. If you have already signed up on web, then all you need to do is enter the same credentials to log in on mobile.

Support

Please email education.support@harpercollins.co.uk for support for any other issues.