

6 Great guests, perfect hosts

- Nikki:** Hello, you made it. Nice to see you.
- Celia:** Oh ... it's great to see you again.
- Nikki:** Welcome! [*Thanks for meeting me.*] No worries, welcome to our Glasgow office. Have you been here before?
- Celia:** Um ... no, this is my first time, it's really nice ... uh ... great views.
- Nikki:** Yeah, the views are lovely – rea – yeah, the views really are nice [*Yeah.*] – okay ... um ... let me take your bag for you [*Oh, that's really kind of you.*] and then we'll head upstairs.
- Celia:** Great, that's really kind of you.
- Nikki:** How was your journey?
- Celia:** Oh ... well ... not too bad ... um ... no delays, so that was great ... uh ... the fog cleared, you know what Heathrow's like [*Yeah.*] – yeah, so it was good [*Yeah, yeah especially in winter.*] yes, it's not – it's – not good at all.
- Nikki:** Yeah, okay, we're going to [*What floor are we on?*] the sec – second floor we're going to.
- Celia:** Okay great. Yeah.
- Nikki:** Yeah! And how was the weather where you came from?
- Celia:** Oh well ... so, really foggy first thing and I live really near Heathrow so I woke up and looked out the window and I was really nervous about the fog but ... um ... yes it lifted so we were able [*Yeah.*] to leave at the right time.
- Nikki:** It's nicer up here, it's not too bad up here.
- Celia:** Yeah, it's gorgeous, isn't it?
- Nikki:** Ok ... right ... um ... we're just – while we're passing the café – can I get you a coffee or anything? [*Oh.*] You must be tired [*Oh ... yeah, that would be great, yeah.*] you were up so early. Yeah?
- Celia:** Thank you, that would be great.
- Nikki:** Ok, excellent!