

### 1 New contacts

**Celia:** Hi, I don't think we've been introduced ... um ... my name is Celia Wigley.

**Liz:** Hi Celia. My name is Elizabeth Whittenham, pleasure to meet you.

**Celia:** I'm sorry but I didn't catch your name. Did you say Elizabeth Whitaker?

**Liz:** No – no problem. It's Elizabeth Whittenham but you can call me Liz.

**Celia:** Oh great. It's nice to meet you Liz.