1) Directions into Cape Town/Cape Town transport (England and South Africa)

Celia: Okay, that sounds great, and then ... um ... just ... uh ... generally about getting around ... um ... i— in the town centre. How easy is it and— and what kind of public transport ... uh ... uh ... does Cape Town have?

Jessica: Well, coming from— from the airport we would recommend that you use the city— it's called the MyCiTi ... um ... bus and it basically travels from the airport to the civic centre. Um, it travels— it— it runs every forty minutes— sorry e— every twenty minutes and ... um ... it's fifty rand, so that would be your least expensive option and it's a very nice way of also, you know, like seeing the city as well. Okay, and that is for coming from the airport to the city centre. When you're in the city centre we also have the MyCiTi inner city loop and that's basically will take you, also from the Civic Centre ... um ... going around as far as Long Street Gardens etcetera. So that would also be a— a great option in terms of, you know, getting around to certain attractions within the city centre ... um ... you know, as— as well as also sight-seeing ... um ... you know, while you're in the— in the city centre and then um one of the other...

Celia: Okay, so that's, sorry, so that inner city loop, is that a bus?

Jessica: Yes, it— it's like a public transport bus and [Okay.] ... um ... it also runs every twenty minutes ... um ... [Okay.] every ten— every ten minutes during peak hours etcetera. And [Okay.] ... um ... you can catch it at designated stops and ... um ... basically ya it's actually— it's a great way of getting around and orientating yourself with the city and, you know, like getting from a certain point. And they are currently also busy with, you know, new routes so that is all [Uh-huh.] in the pipeline and— and ... um ... that will be great because that will go all the way up into the— into the different suburbs etcetera. [Oh, Okay.] And also there's another— Celia, just another recommen—recommendation as well, we also have for example our city sight-seeing bus which is the hop-on, hop-off ... um ... you know, like um tourist type of bus, ... um ... and that I would also recommend that you take. It, basically takes you around ... um ... leaving from the waterfront and it's like a sight-seeing bus. We have about seventeen designated stops in and around Cape Town. You're welcome to get off at any of those stops, and for example the South African Museum and then, you know, you can visit the museum and you just catch the next bus coming around.

Celia: Oh, okay...

Jessica: That would also be a— a— a good recommendation in terms of orientating yourself and, you know, getting to see most of our top um attractions in the city centre.

Celia: Oh yes, that would be a good idea. And—and then—there's—just to go back to this ... um ... airpo-er—travelling from the airport ... um ... I— I— I'm sorry I might have missed it but ... um ... how long ... um ... did you say it would take on the bus—on the MyCiTi bus?

Jessica: Yes Celia, in terms of um it is just the travelling distance, it takes about ... um ... between twenty to thirty minutes, you know ...

Celia: Okay, that's no problem, yeah ...

Jessica: Depending on traffic as well and ... um ... ya the first bus is normally leaves at about, you know ... um ... uh ... about six o'clock in the morning and then, you know, travelling to—to the city to the city centre, to the Civic Centre itself, [*Uh-huh.*] every twenty minutes. So, you know ... uh ... it constantly operates and ... um ... you know, should you want to be

able to ... um ... when you fly back ... um ... use alternative transport as well, you can also make use of the MyCiTi buses which then leave from the Civic Centre going through to the airport. Um, you know, in terms of value ... um ... it's fifty rand per trip compared to, you know, some of our ... um ... shuttle services who would maybe charge you about between two hundred and fifty and three hundred rand coming into the city centre.

Celia: Oh, okay, so it's lots cheaper, [Uh-huh.] that's—that sounds really good, [Very cheap.] sounds very reasonable. [Uh-huh.] Okay, um that—that's really—been really helpful, that—and that's given me ... um ... great ideas for what I'm going to do when I—when I come. And if I have any more questions I'll either give you a ring, or ... um ... uh ... um ... I take it you have a website?

Jessica: Yes, we do, Celia. [Okay.], Um ... our website is www [Uh-huh.] .Capetown.travel

Celia: .Capetown.travel

Jessica: That's correct, yes. No .co.za, you often— you know, people often put in the .co.za. And ... um ... just with our website itself Celia, it will give you information on accommodation options, on tours and activities, as well as also some of our main attractions, you know, events taking place in Cape Town. So it's a very— um ... very user-friendly, interactive website as well and... [Okay, great.] Um, sure you're most welcome to have a look on there for, you know, any other information pertaining to Cape Town.

Celia: Sure, that sounds really helpful, that—that is really helpful.

2) Directions to Vane Farm (Scotland)

Lorna: What else did I— did I want to ask you. Yes ... uh ... we're not— we're not quite sure how to get there. Um, is— is there— we're coming from Glasgow ... uh ... and we— we thought if we— if we could get the train there ... um ... can you tell me ... uh ... how I get from the train station and— and just— if you could just confirm which train station it is ... uh ... that we should get off at ... uh ... and how to get from there to— to the farm.

Leon: Well train is about the worst pla— way to— to get here, because there is no [*Oh no!*] immediate ... uh ... train station but Lochgelly is the closest one. However it would a— be— a— that's about 5 miles away from the centre. So the best way to come would be ... uh ... either by road without any doubt. The nearest town is— is in Kinross where there are— ... uh ... where there is a good bus service. Although the— the bus service that comes to Vane Farm only runs on two days a week, that's a Wednesday and a S[un]day.

Lorna: A Sunday. Oh right, okay, well I think ... um ... because my Gran's in a wheelchair a bus wouldn't really be ... um ... [*Okay*.] suitable, so— so if sa— if you could say the name of the train station again?

Leon: The—the train station is Lochgelly.

Lorna: Lochgelly.

Leon: And it's on the Fife circular line.

Lorna: Right okay ... um ...

Leon: If you were coming from Glasgow you would probably have to go to Edinburgh and then get a train ... uh ... to Lochgelly from there.

Lorna: Right, okay ... um ... but then we could maybe— we could take a taxi ... um ... from the train station to the farm if it was only 5 miles that should be fine.

Leon: Yes

Lorna: Um, yes ... uh ... then I think that's everything I was going to ask you. Um, i— if the weather is bad this weekend is there enough to do indoors?

Leon: Uh, obviously because we are a nature reserve most of the attraction is outdoors, but our centre ... um ... does have a shop and a café upstairs and in the café we have telescopes and ... uh ... a viewing room so there are splendid views of the reserve from there if the weather isn't good.

Lorna: Oh, that's—that's brilliant. My cousins will—will love that, so that—that's fantastic. Okay, thanks very much.

Leon: You're welcome.

Lorna: Hope to see you at the weekend. Okay, thank you.

Leon: Bye bye.Lorna: Bye, bye bye.