

Access to revision when and where  
it suits you couldn't be easier



**ACCESS CODE  
REDEMPTION GUIDE**

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## Signing up to Collins ebooks

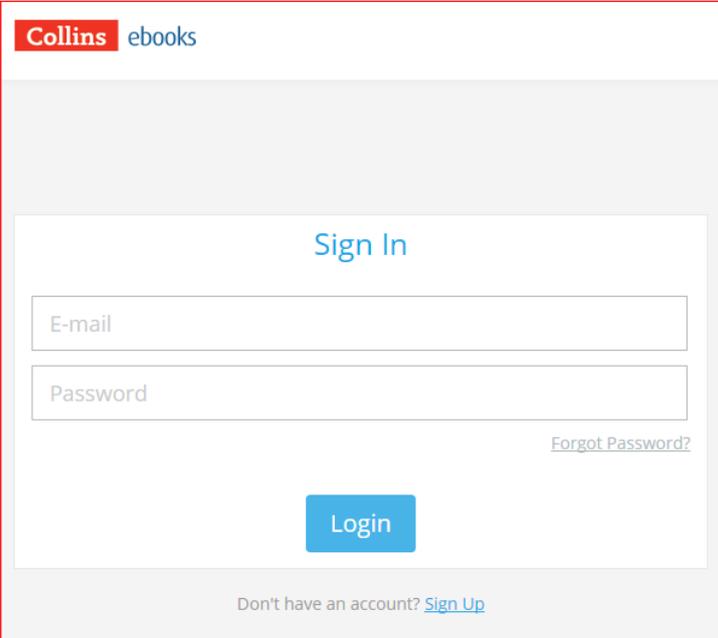
To access Collins eBooks you will first need to register and login to the eBooks platform.

1. Type [www.collins.co.uk/ebooks](http://www.collins.co.uk/ebooks) into your browser
2. Click “Access your ebooks” button



### 3. Sign-up to the Collins ebook service

You will need to create an account in order to redeem your ebook. Click “Sign Up” in the registration form below.

A screenshot of the Collins ebooks Sign In form. At the top left, there is a red box with the word 'Collins' in white, followed by the word 'ebooks' in blue. Below this is a large grey rectangular area. In the center of this area is a white box with the text 'Sign In' in blue. Below 'Sign In' are two input fields: one for 'E-mail' and one for 'Password'. To the right of the 'Password' field is a link that says 'Forgot Password?'. Below the input fields is a blue button with the text 'Login'. At the bottom of the grey area, there is a line of text: 'Don't have an account? [Sign Up](#)'. The entire screenshot is enclosed in a thin red border.

#### 4. Fill in your details

## Sign Up

I accept the [Terms & Conditions](#) and confirm I am over 13 years old.

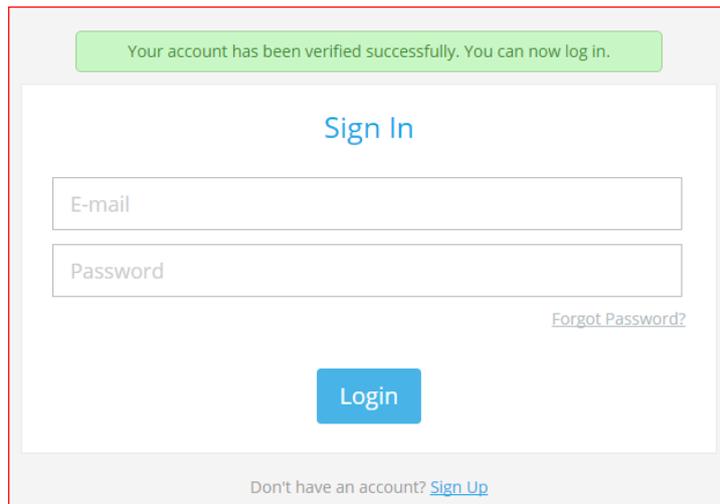
I am interested in other promotions from Harpercollins Publishers Ltd.

Note that you need to be 13 years old or over to use the service. You must also accept our [Terms and Conditions](#).

#### 5. Activate your account

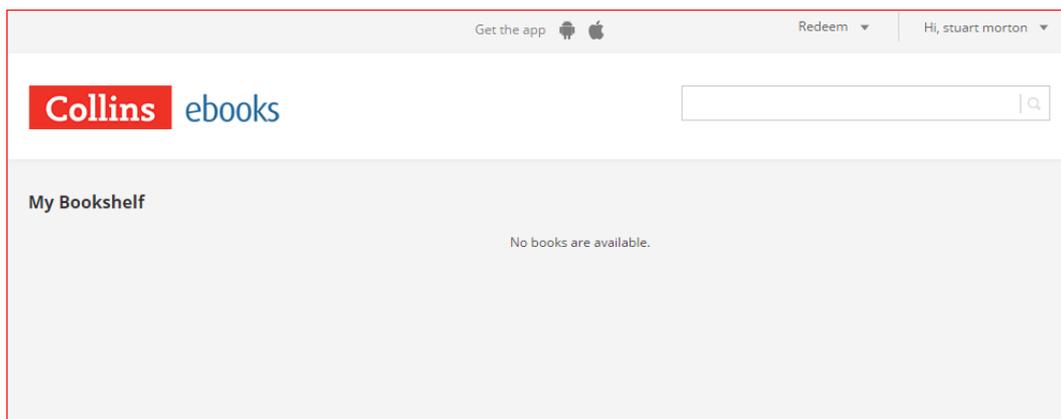
You will be sent an email to the email address you used when you registered your account. Please click on the link included in the email.

This will direct you back to the login page where you can enter your email address and the password you chose during registration.



### 6. Sign in to your account

Once you have successfully signed in you will see your library of books “My Bookshelf”. Until you redeem a book there will be no books available.

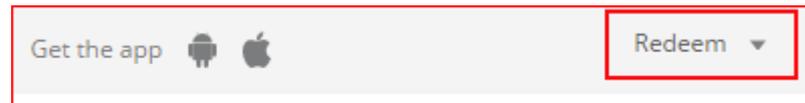


## Adding an ebook to your bookshelf

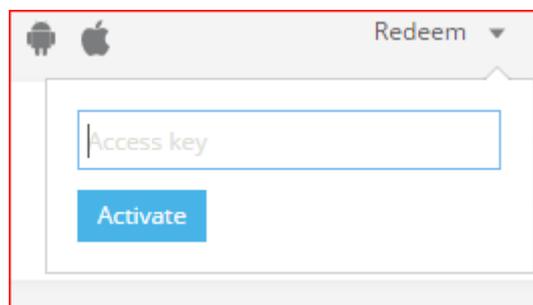
If the book you purchased has an activation code on the inside cover of the book please use the method described below.

### From printed code

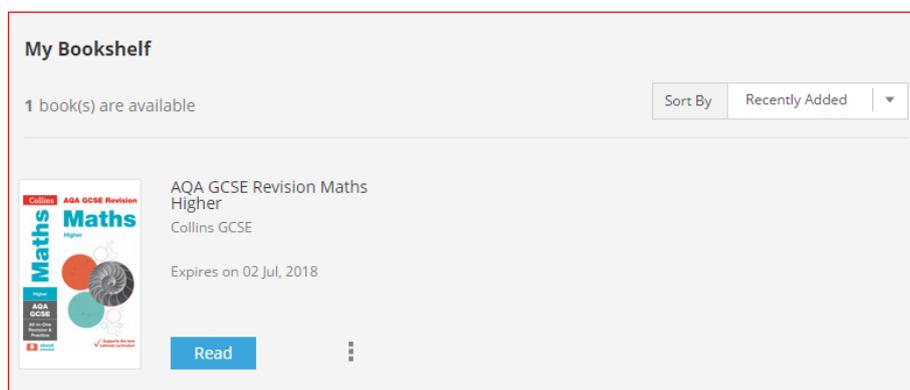
1. Next to your name at the top right of the screen there is a 'Redeem' drop down menu.



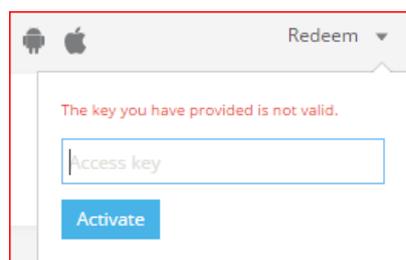
2. Click on the arrow – this will reveal a text box.



3. Type your Access Code into this box and Click "Activate". (The code can be found on the inside cover of your printed book.)  
You should now see your book in "My Bookshelf".



4. If you get a message saying your code is invalid, please follow the steps below.

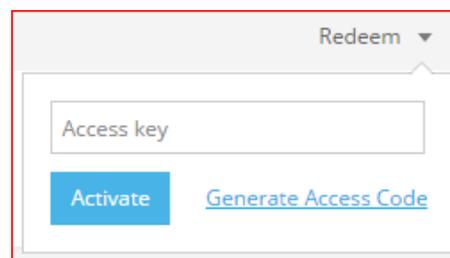


- a) Re-enter your code carefully in case you had mistyped it.
- b) Do you have an 'l' in your code (Capital 'l' as in 'Ice')? Try replacing with a lower case 'l' (lower case 'l' as in 'log').
- c) If you still have a problem then email [education.support@harpercollins.co.uk](mailto:education.support@harpercollins.co.uk) for support. Please include your access code in your email, plus the ISBN (you will find this on the back cover) and title of your book.

### By answering a question about the book

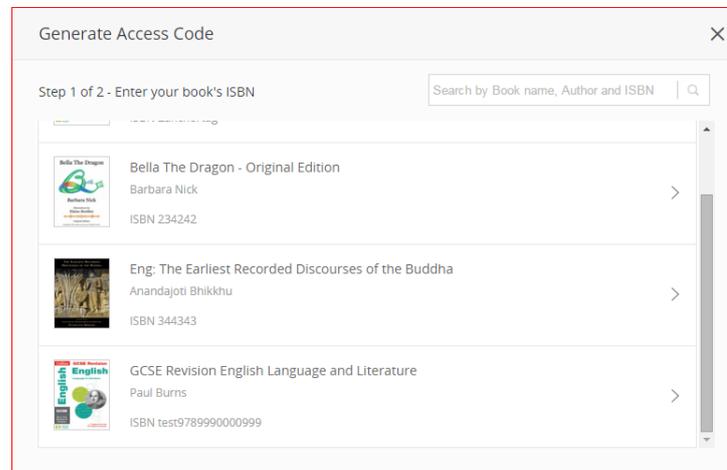
If the book you have purchased does not have an access code printed on the cover then please use this method.

1. Click the 'Generate Access Code' link.



The screenshot shows a 'Redeem' window with a dropdown arrow. Below it is a text input field labeled 'Access key'. Underneath the input field are two options: a blue 'Activate' button and a blue 'Generate Access Code' link.

2. Once you have clicked the link, select your book from the displayed list. Alternatively you can search using the book's ISBN.



The screenshot shows a 'Generate Access Code' window with a search bar and a list of books. The search bar contains the text 'Search by Book name, Author and ISBN'. The list of books is as follows:

Book Cover	Book Title	Author	ISBN
	Bella The Dragon - Original Edition	Barbara Nick	ISBN 234242
	Eng: The Earliest Recorded Discourses of the Buddha	Anandajoti Bhikkhu	ISBN 344343
	GCSE Revision English Language and Literature	Paul Burns	ISBN test9789990000999

3. You will be asked a question about the book. Enter the answer. Click 'Submit'.

Generate Access Code ×

< Step 2 of 2 - Security Question

 GCSE Revision English Language and Literature  
Paul Burns  
ISBN test9789990000999

Answer the question below to generate the access code :

In 'Key Technical Skills: Reading' chapter, 'Implicit Information and Ideas' section, what is the third word in the Key Point box near the top of the page?

[Submit](#)

4. If successful, a pop-up will be displayed and the title will be added to your bookshelf.

Generate Access Code ×



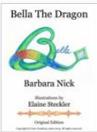
**Congratulations!**

Your access code has been generated successfully: **cab44b65-c534-43be-95e8-a95718e2bf79**

**NOTE** -This access code has been automatically redeemed and the book "GCSE Revision English Language and Literature" (ISBN-test9789990000999) has been added to your bookshelf.

5. Incorrect answers will display an error message:

Generate Access Code ×



**Oops!**

Your book "Bella The Dragon - Original Edition" cannot be redeemed due to an incorrect answer.

Please [try again](#) or [redeem](#) another book

## Support

Please email [education.support@harpercollins.co.uk](mailto:education.support@harpercollins.co.uk) for support for any other issues.